

CUSTOMER FEEDBACK FORM

Item	Customer Comments
1. Was the chalet warm, clean and well presented?	
2. Were the Linen Arrangements suitable?	
3. Were the check in and checkout arrangements convenient and suitable. Were there any issues when you were preparing to leave the chalet?	
4. Were the terms and conditions and instructions sufficient for your needs or do we need to amend them in any way?	
5. Would you rebook and or recommend to your friends? We offer a 10% discount off our list prices for any repeat bookings for next year if you are interested. A further £100 off is available if you recommend to your friends and they book a week.	
6. Would you be interested in a summer holiday in the Alps for walking, biking etc?	
7. Do you have any suggestions for improving the chalet experience?	

Name of Party Leader _____

Date of Stay _____